



Annual Communication & Engagement Report

2022-23

1. Introduction

The purpose of this report is to provide an overview of the Board's communication and engagement activity between 1 April 2022 and 31 March 2023 in raising awareness of adult abuse across Tees, in line with the Care Act 2014 requirements.

The Boards Communication and Engagement Strategy forms the basis of this report.

1.1 Aim of the Communication and Engagement Strategy

“Actively engage people in raising awareness of adult abuse and neglect, inspiring people to take action to prevent this”

The strategy aims to assist the Board in achieving its strategic Aims and Objectives as set out in the TSAB Strategic Business Plan and to provide a Communication and Engagement (CE) framework to:

- Raise general awareness of all forms of abuse and neglect
- Engage the principles of Safeguarding is Everyone's Business and the whole community approach by inspiring people to take action to prevent abuse and neglect
- Provide consultation mechanisms for engaging with stakeholders

The following **objectives** from the Board's Strategic Plan 2022-25 also form the basis of this report;

- Engage and Collaborate with the Local Safeguarding Children Partnerships, Community Safety Partnerships, Domestic Abuse Steering Groups, Health and Well-being Boards and Strategic Vulnerable, Exploited, Missing and Trafficked Group (VEMT) to deliver joint priorities and objectives
- Further embed trauma informed practice, strengths based and person-centred approaches to all safeguarding adults' work.
- Strengthen professionals' understanding of the legislative framework and trauma informed practice to ensure the best outcomes for adults at risk
- Establish mechanisms that enable adults, their families, and their carers to better inform the future direction and priorities of Adult Safeguarding across Teesside
- Communicate with and seek feedback from adults, families, and carers to ensure safeguarding responses are the least intrusive possible and proportionate to the risk(s) presented.
- Further develop the Safeguarding Champions initiative to improve engagement with local communities, harder to reach groups, the seldom heard and to create stronger links with the community and voluntary sector.
- Ensure that adults at risk of neglect and/or abuse can access support services and schemes such as the Safe Place Scheme and Ask ANI.

The following **actions** from the Board's Strategic Plan 2022-25 link to the Communication & Engagement Sub-Groups work plan and also form the basis of this report;

- Developing tools and processes to assist with seeking feedback from adults and their carers.

- Delivering a Communication and Engagement plan, including awareness raising and 'Spotlight On' campaigns which focuses on prevention and engages with the general public, hard to reach groups, the seldom heard and professionals.
- Building on the Safeguarding Champions initiative to increase the number of champions across a range of services.
- Reminding professionals of information sharing arrangements through newsletters, bulletins and training.
- Reviewing the 'Find Support in your Area' page on the TSAB website to ensure all information is up to date and accurate.
- Developing a suite of tools and resources to embed trauma informed practice in adult safeguarding.

2. Communication & Engagement Activity

The Communication and Engagement (CE) Sub-Group leads the development, implementation, and evaluation of the CE Strategy and is responsible for overseeing the delivery of the strategy through the Sub-Group's work plan and Communication and Engagement plan.

The COVID-19 pandemic had a huge impact on the Board's delivery plan for its Communication & Engagement activity and new innovative ways of working were introduced. Over the past year however the Board has been able to reintroduce face-to-face events, service user group attendances, and events, albeit with a new model of work involving a hybrid approach to activity including digital and in-person activities. The reintroduction of face-to-face activity has allowed the Board to continue its previous work with service users, community groups, and consultation events. Ensuring that the voice of the adult, families, and carers are used to inform the future direction and priorities for adult safeguarding across Teesside.

The Board has been involved in a number of key local and national awareness campaigns and events throughout the year which is detailed within the Communication and Engagement Plan 2022-23.

2.1 Social Media Activity

The Board has continued to utilise social media as a platform to share awareness raising messages and resources. The Board's Facebook following has increased across all social media platforms, the Board's Facebook page now has 910 followers and Twitter has 844 followers.

The Board continues to use YouTube as a platform to host videos on a range of subject areas and now has 66 subscribers to the channel. The videos are also shared as part of the content across other social media platforms.

Social media was used as a key method of communication across all campaigns, although the Board recognises that harder-to-reach communities require a different approach and other methods of communication and engagement activity have also taken place across the year, ensuring messages are accessible and shared as widely as possible.

2.2 Focused Awareness Campaigns

The Board carried out 3 focused 'Spotlight On' awareness campaigns across the year, working collaboratively with partners to raise awareness, and sharing consistent key safeguarding messages related to the specific forms of abuse. An evaluation report, providing in-depth detail, is available for each campaign. Task & Finish Groups were established prior to the campaigns to develop new resources, tools and literature to share across the campaigns which included:

⇒ Spotlight On Creating Safer Cultures - 20-24 June 2022

Following a number of high-profile regional and national Safeguarding Adults Reviews (SARs) relating to Organisational Abuse, a Task & Finish Group was established to develop and deliver a campaign following an action from the Communication & Engagement work plan. The Board held several training and awareness sessions including Self-Neglect, Modern Slavery, and Stopping Abuse Against Older People. A special edition Newsletter was published, and two new Safeguarding Explainer Videos were launched with focused social media activity across the week.

⇒ Spotlight On Organisational Abuse - 20-24 February 2023

The TSAB Annual Consultation Survey results have highlighted Organisational Abuse as the least well-understood form of abuse amongst professionals and the general public. In light of this, a Task & Finish Group was established to develop, plan and deliver a focused campaign aimed at raising awareness of this type of abuse across professionals and communities. A number of resources were developed to promote across the week including a learning briefing, a face sheet for professionals, a fact sheet for the general public, and exemplar concern forms. Activity across the week included a digital media campaign, bus station posters, social media campaign and public-facing information stalls and activity across Family Hubs.

⇒ Spotlight On Trauma-Informed Practice - 20-24 March 2023

Following the publication of the Molly SAR in June 2022 and a subsequent recommendation from the action plan regarding further embedding Trauma Informed Care, an awareness-raising campaign was scheduled into the work plan for the Communication and Engagement Sub-Group. A focused social media campaign took place as well as the development and publication of resources, attendance at a share and learn event and a Trauma Informed Practice briefing session was held for practitioners across Tees delivered by the Trauma Lead for South Tees. The learning from the Molly SAR was shared across networks and social media and opportunities for further learning, training, and development.

2.3 National Safeguarding Adults Week 2022

The Board continues to lead and co-ordinate communication and engagement activity across National Safeguarding Adults Week for Tees.

Themes across the week were set by Ann Craft Trust to ensure consistency in activity and key messages shared by Safeguarding Adults Boards nationally. The themes were:

- Monday – Exploitation and County Lines
- Tuesday – Self-Neglect
- Wednesday – Creating Safer Organisational Cultures

- Thursday – Elder Abuse
- Friday – Domestic Abuse in Tech Society
- Saturday and Sunday – Safeguarding in Everyday Life

As well as a focused social media campaign, other activity across the week included:

- Partners displaying TSAB literature across a wide range of venues across Tees to raise awareness with marginalised, harder to reach, and digitally excluded individuals.
- Safeguarding and Sexual Exploitation leaflets translated into Vietnamese
- Partner briefing sessions on Exploitation and County Lines
- Videos and resources developed with a local Independent Advocacy Service User Group
- Training courses and events for professionals
- A digital media campaign in the form of Bus Stop Posters
- CVFM produced an advert on how to report abuse and neglect in English and Urdu
- Several briefing sessions were held including with Age UK Teesside for their dementia and carer support group
- Launch of the Board's loneliness and isolation safeguarding explained video and an accessible GIF with subtitles and sound
- Sharing of SARs, Lessons Learned Reviews and Learning Briefings
- Public-facing events and awareness-raising sessions

An evaluation report documenting comprehensive engagement activity across National Safeguarding Adults Week 2022 has been developed.

3. Website

The website was reviewed and updated across the year in line with the requirements as set out in the Web Content Accessibility Guidelines (WCAG).

The TSAB website continues to be a popular resource for professionals and the public.

Work was undertaken with the Prevent Lead to review and publish Prevent and radicalisation key information on the website, this is hosted on the 'other forms of exploitation' webpage. Information and guidance for family members, as well as posters published in English and other translated versions, are hosted on the TSAB website.

3.1 Find Support in Your Area

The Find Support in Your Area webpage provides an overview of support services across Tees, signposting users for advice and support. The results can be filtered by type of abuse as well as local authority area. A full review of the webpage was undertaken in October 2022 to ensure that all of the services' contact details were up to date and that any newly established support services across Tees were included. The links to the webpage feature across all TSAB posters, leaflets and public-facing resources. The webpage has been promoted across social media, newsletters, and Safeguarding Champions bulletins. There has been a 46% increase in views of the 'Find Support in Your Area' webpage compared to last year. <https://www.tsab.org.uk/campaigns-and-initiatives/find-support-in-your-area/>

4. Training

The 'Teeswide Safeguarding All' suite of e-learning is commissioned jointly with the Local Safeguarding Children Partnerships, in conjunction with Me-Learning. The training continues to be popular and is utilised by a wide range of professionals operating across Tees.

A number of new training sessions and webinars were developed across the year including, Adult Sexual Exploitation and Criminal Exploitation learning webinar, Modern Slavery webinar.

In total 5,804 learners (3,916 of those were new learners) working across 1,421 organisations have completed 16,602 e-learning courses; this is a slight decrease of 10% in the overall courses complete, compared to the previous 12-month period in 2021-22.

In addition, 220 workbooks were completed, 580 delegates attended virtual training webinars and 118 delegates attended face to face training sessions; which was reinstated following the pandemic.

4.1 Self-Neglect Awareness Session

A Self-Neglect awareness session was held with Independent Voices Advocacy Group, discussions took place about what self-neglect means, how to spot the signs, and how to ask for help. The group was shown ADASS and the North East SAR Champions new self-neglect animation and members then created their own self-neglect posters and completed surveys. Following the group discussions on self-neglect a self-neglect easy read poster was developed, positive feedback and comments were received from the group. The group members also discussed ways in which they could support and raise awareness across National Safeguarding Adults Week and later produced their video about self-neglect.

5. Newsletters and Bulletins

The Board has continued to publish quarterly Newsletters as well as dedicated Safeguarding Champions Bulletins. A special edition newsletter was published during the week of the 'Spotlight on Safer Cultures' Awareness Campaign. The Board's newsletter features good news stories and promotes areas of good practice across Tees. The November edition of the newsletter featured an overview of innovative interactive training sessions on Self-Neglect and Domestic Abuse delivered by Thirteen Housing to staff members. Two vacant properties were set up in such a way as to 'spot the signs' of abuse and a recording was played to enable staff to identify any support needs. The newsletters are available to read or download via the TSAB website; <https://www.tsab.org.uk/key-information/newsletters/> the page also includes links to Hartlepool and Stockton Safeguarding Children Partnership and South Tees Safeguarding Children Partnership newsletters and bulletins.

6. Posters and Leaflets

The Board continues to develop leaflets, posters, and a range of other resources aimed at the public, carers, service users, and advocates. The Board's posters and leaflets were updated following a change in the contact number for Redcar & Cleveland Borough

Council's First Contact Team. A QR code was also added to the posters, allowing for quick and easy access to the TSAB webpage. A deaf awareness poster was developed and published as part of the campaign for Deaf Awareness Week in May 2022. The poster features important information on deaf awareness and how people can be more inclusive, it was created utilising resources from the UK Council of Deafness. The posters and leaflets can all be located on the TSAB website; <https://www.tsab.org.uk/professionals/posters/>

7. Regional Self-Neglect Communications Project

The Safeguarding Adult Review (SAR) Champions from across the region developed and published 7 briefings on self-neglect and these were shared across Mental Health Awareness Week. The briefings included: An Overview of Self-Neglect, Alcohol and Substance Misuse, Engagement, Trauma, Homelessness, Self-Care and Hoarding. The 7-minute briefings are available on the TSAB website; <https://www.tsab.org.uk/key-information/policies-strategies/self-neglect-briefings-for-practitioners/>

The North East SAR Champions secured funding through the North East ADASS to develop a Self-Neglect animation to raise public awareness of the topic. This was formally launched as part of a 'What to do about Self-Neglect' webinar.

8. Safe Place Scheme

The Safe Place Scheme continues to be overseen by a Steering Group operating under the governance of the Board, meeting twice per year.



Work was undertaken to ensure that the Safe Place Scheme lists of locations and interactive map were up to date. The Board hosts all related resources and literature on a dedicated webpage on the TSAB website; <https://www.tsab.org.uk/campaigns-and-initiatives/find-support-in-your-area/safe-place-scheme/>

A full literature review was undertaken across the year and an 'information pack' was developed to signpost staff at the venues to safeguarding awareness training and encourage venues to sign up to other relevant schemes, where appropriate, such as the Ask ANI and safeguarding champion's scheme.

There are 88 Safe Place Scheme venues across Tees. There has been a decrease in the number of Safe Place Scheme venues across Tees over the last two years. This could be due to the closure of some venues, a direct impact of the COVID pandemic as well as the challenges that businesses are now facing as a result of the cost-of-living crisis. The number of venues signed up to the scheme across Tees will continue to be monitored through the Steering Group and Safe Place Scheme lead professionals.

9. Safeguarding Champions

Focused work has taken place over the year to increase the number of Safeguarding Champions across Tees, this is an action from the Communication and Engagement Sub-

Group work plan. The initiative is key in ensuring TSAB can engage with those harder-to-reach groups and expand general awareness of safeguarding.

A recruitment poster, induction pack, and a PowerPoint Presentation were developed, and targeted work was carried out to collaborate with partner organisations' existing Champions initiatives. The Champion's presentation was delivered to a number of groups to promote the scheme, including a Care Provider Peer Support Group. There are currently 219 Safeguarding Champions across Tees, an increase of 79% compared to the previous year.

Safeguarding Champions were contacted as part of the planning process for awareness raising campaigns across the year to ensure champions were provided with the opportunity to be involved with the campaigns. Dedicated sessions were also hosted by the Board for safeguarding champions across the campaigns, and included, stopping abuse against older people, exploitation and county lines, and trauma informed practice.

The Safeguarding Community Champions initiative was introduced as part of the Board's Strategic Business Plan 2021/22, to improve public awareness of safeguarding within the community. The Communication & Engagement Sub-Group to incorporate this initiative as part of the existing Safeguarding Champions scheme.

10. Annual Consultation Survey 2022-23

10.1 Introduction

As part of the Teeswide Safeguarding Adults Board (TSAB) annual consultation process, two surveys were distributed to seek people's views on the effectiveness of the Board and also to assist in determining the priorities for the following business year. There were two surveys; one for professionals and one for the public (including an easy-read version) which were open between October 2022 and February 2023. The surveys are made up of a series of specific questions relevant to the respondent as well as additional questions in relation to the Board's priorities for the next 12 months. The surveys were made up of tick-box answers, respondents were not asked to provide their personal details to protect anonymity.

10.2 Survey Distribution

The survey was distributed using the following methods:

- Accessible via the home page of the TSAB website
- TSAB Newsletters and Safeguarding Champions E-Bulletins with web links to the surveys
- A link to the professional survey was sent out to all delegates who attended webinar training sessions
- Promoted across TSAB social media platforms
- Board members (including voluntary sector representatives), Operational Leads and
- Communication and Engagement Sub-Group members were asked to distribute amongst their networks, intranets, and social media platforms
- Business Unit colleagues included the link to the survey on email signatures
- Face-to-face sessions throughout National Safeguarding Adults Week

Printable versions of the survey were available via the TSAB website. In December 2022 some initial analysis was undertaken to identify gaps in submissions and which specific areas needed to be targeted. Subsequently, there was a final push to promote the survey by TSAB and partners to encourage colleagues and members of the public to share their views.

10.3 Survey Respondents

The Board developed two overlapping but separate surveys, receiving 414 responses in total; 236 of the responses were from professionals and 178 from the public, 92 of which were submitted via the easy-read survey, this is an increase of 170% in easy read surveys completed, compared to 2021/22. Below Figure 1 does not represent 70 of the 92 easy read surveys as this question was not answered.

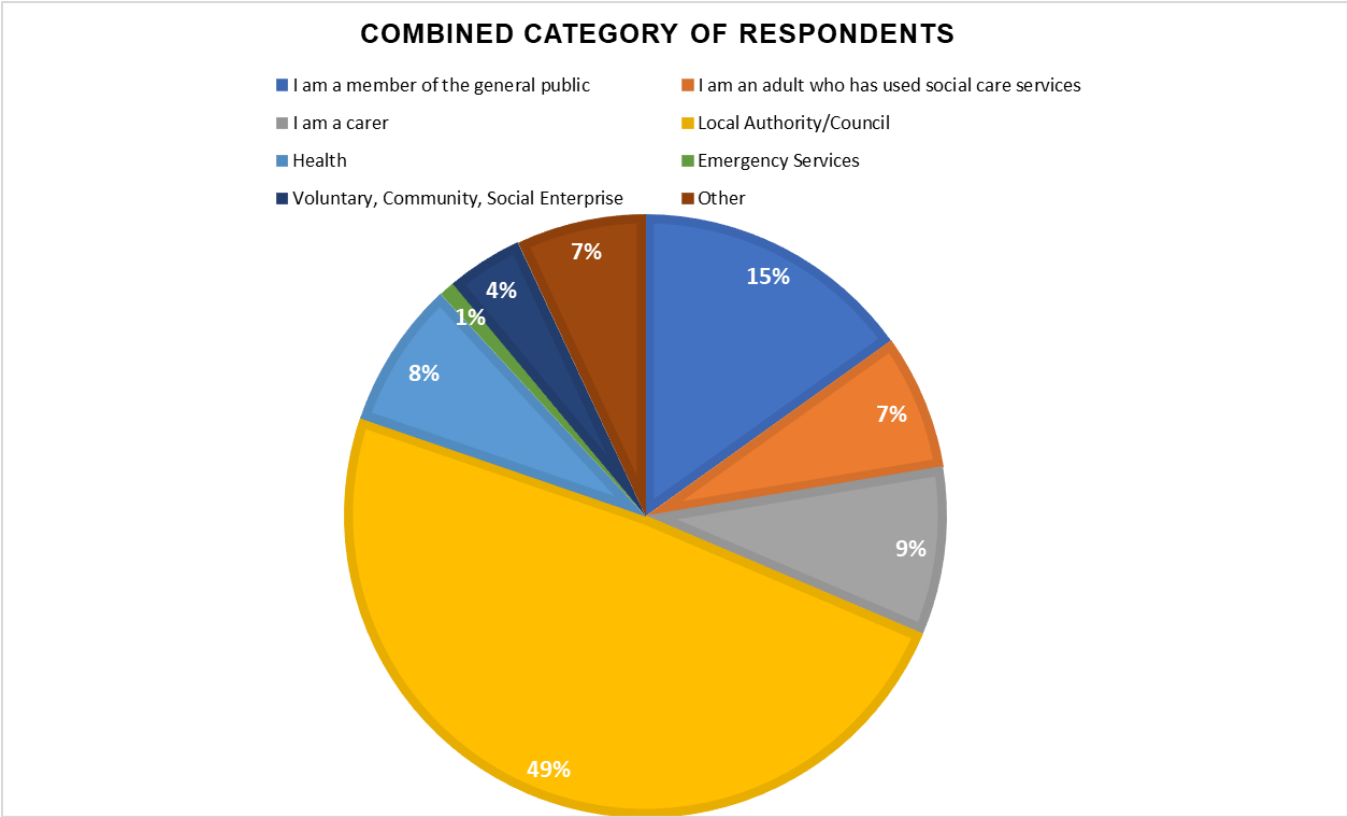


Figure 1: Combined Category of Respondents

10.4 Responses from Professionals

Five specific questions were asked of professionals and the table below represents the proportion of respondents who either strongly agreed or agreed with the statement. 98% of professionals understand how their professional responsibilities fit into the wider safeguarding framework. 99% of professionals know how to report abuse and neglect and 86% were aware of all local sources of support available. 93% are able to effectively contribute to the prevention of adult abuse and neglect, a slight increase compared to the previous year.

Professionals were also asked whether they think the Board is making a difference to help prevent adult abuse and neglect. 82% of respondents agreed or strongly agreed which is an increase compared to 73% in 2021/22. 17% of professionals were unsure or neither agreed nor disagreed that the Board is making a difference, suggesting that they do not know enough about the work of the Board to comment and 1% disagreed.



Figure 2: Professional Responses

10.5 General Public Responses

88% of respondents from the public felt safe from abuse and neglect. 83% know how to report abuse and neglect and 80% know how to get help and support in relation to abuse and neglect, a slight increase compared to 78% in 2021/22. Focused work has taken place to ensure people are aware of how to get help and support and how to report abuse and neglect. Figure 3 below shows the number of people who strongly agreed/agreed with the statement.

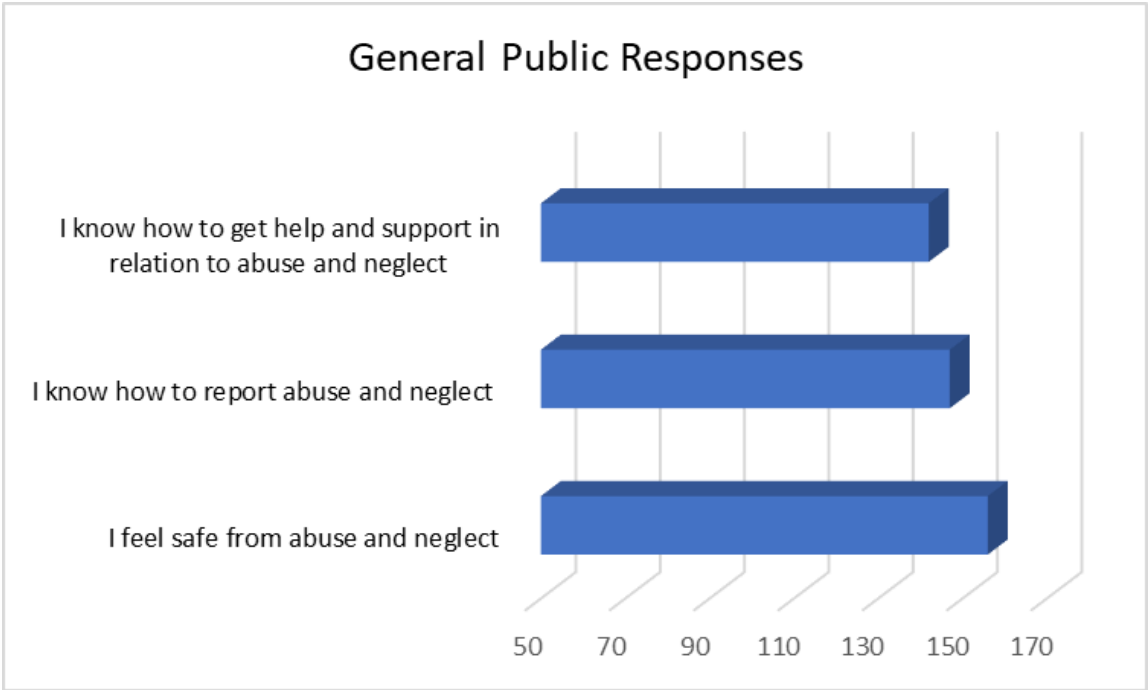


Figure 3: General Public Responses

10.6 Professionals and General Public Responses

The table below aims to identify how well-informed respondents feel about the different types of abuse. This question is contained within both the public and professionals’ surveys and the responses have been combined to provide an overall ranking. Physical and Neglect remain in 1st and 2nd position, this has remained the same since 2018-19 when this question was introduced into the survey. Self-Neglect has remained in 4th position which reflects the level of work taken place to raise awareness in relation to this form of abuse.

One of the most notable differences between professionals’ and the general public’s understanding relates to Sexual Abuse in which the public identified that they felt more informed than professionals (4th compared to 6th). Sexual Abuse cases can pose a number of complexities for professionals, and this may be a possible reason as to why they feel less informed about this type of abuse.

In previous years’ surveys the categories of sexual abuse and sexual exploitation have been combined, however this year they have been separated and sexual exploitation featured in 9th position with both professionals and members of the public. This has been noted and will be considered as part of the 2023/24 work plan for the Communication & Engagement Sub-

Group. A newly developed training package on Adult Sexual Exploitation and Criminal Exploitation was commissioned during 2022-23, this may have an impact on next year's results with professionals increased understanding of sexual exploitation.

Modern Slavery and Organisational Abuse remain in the bottom spots, a focused campaign on Organisational Abuse took place following the closure of the survey, details can be found on page 3 of this report. It is hoped that the focused activity and awareness raising with professionals and the public across the campaign will be reflected in next year's annual survey results.

Type of Abuse	Professional Rank	General Public Rank	Combined Rank
Physical	1	2	1
Neglect	3	1	2
Domestic	2	3	3
Self-Neglect	4	6	4
Financial	5	5	5
Sexual Abuse	6	4	6
Psychological	7	8	7
Discriminatory	8	7	8
Sexual Exploitation	9	9	9
Modern Slavery	10	10	10
Organisational	11	11	11

Figure 4: Type of Abuse

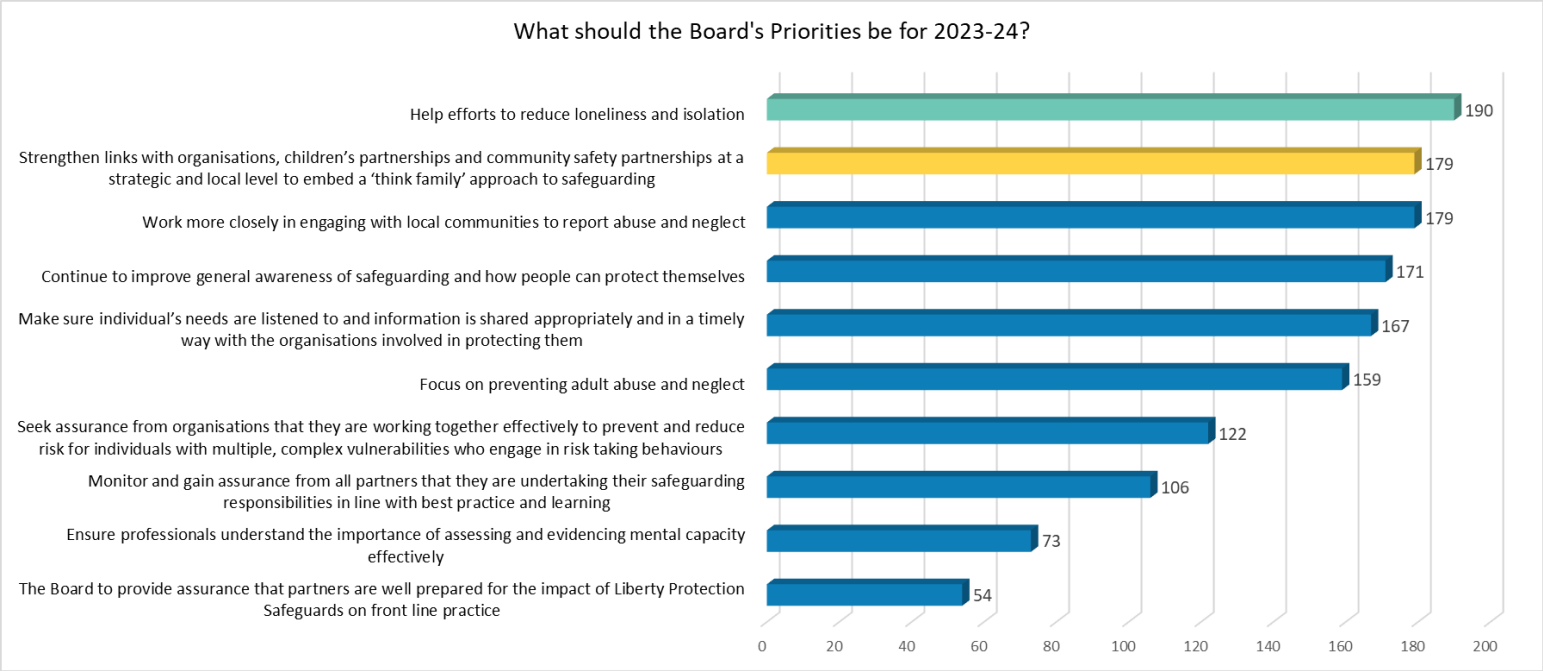


Figure 5: Board's Priorities

The question relates to the Board's priorities for 2023-24, both professionals and the general public are asked to choose their top 3 priorities and the responses have been collated above in Figure 5.

Interestingly there have been some notable differences across the priorities this year. This year the top spot is 'help efforts to reduce loneliness and isolation' this featured as 2nd place last year. The top spot from last year and the previous 3 years 'continue to improve general awareness of safeguarding and how people can protect themselves' has moved several places to 4th, this marks a definite shift in the views of the respondents.

Interestingly and very positively joint 2nd place (along with engaging communities to report abuse) is 'strengthening links with other organisations such as children's partnerships and community safety partnerships at a strategic and local level to embed a think family approach'. Also interestingly this not only scored high as a priority for professionals but also for members of the general public. In last year's results, this ranked as 7th. Again this shows a shift in the responses compared to the previous year's results and the top 3 priorities now have more of a focus on working directly with communities and families, together with partners.

The Mental Capacity Act and Liberty Protection Safeguards questions (at the bottom) were only included in the professional's survey. MCA was ranked as the 8th (compared to 4th last year) highest priority for professionals and LPS ranked 10th.

11. Conclusion

The annual survey results will assist in the development of the objectives and actions for the TSAB Strategic Business Plan 2023-24. It is recognised that there are some differences of opinion between professionals and the general public, however, these can be taken into

account to ensure the Business Plan is responsive to the feedback from the annual survey 2020-21.

The following three priorities identified from the survey will be included within the Strategic Plan 2023-24:

1. Strengthen links with organisations, Children's Partnerships and Community Safety Partnerships at a strategic and local level to embed a 'think family' approach to safeguarding.
2. Work more closely in engaging with local communities to report abuse and neglect.
3. Continue to improve general awareness of safeguarding and how people can protect themselves.

Help efforts to reduce loneliness and isolation will not feature as a Board priority within the Strategic Business Plan 2023-24, as individual Board partners are progressing and leading in this area of work. The Board will however seek assurance from partners as well as seeking feedback from the public.

The following points will also be considered:

- Make sure individuals' needs are listened to and information is shared appropriately and in a timely manner with the organisations involved in protecting them.
- Focus on preventing adult abuse and neglect.
- Ensure Board partners work together in an effective manner to protect adults from all forms of abuse and neglect.
- Ensure people feel more informed about Adult Sexual Exploitation and Modern Slavery.
- Work more closely in engaging local communities, adults who have accessed services, their families, and their carers to better inform the priorities for adult safeguarding across Tees.

Annual Communication, Engagement and Training Report 2022/23

Website:

149,436 views

Social Media:

910 Facebook Followers

844 Twitter Followers

66 YouTube Subscribers

Reach/Impressions:



28,150



41,900

Local Press, News, Radio and Advertising:

4 radio interviews **2** radio advert

291,000 local magazines

impressions- digital advertising

976,000 impacts - bus stop adverts



88 venues
across Tees

TSAB Newsletter:

8,607 reads

Safeguarding Champions Bulletin:

962 reads



Me-Learning:

5,804 learners from **1,421** organisations

16,602 courses completed

Virtual Training Webinars:

580 delegates

Face to Face Training Webinars:

118 delegates



Annual Survey Responses:

414 responses from professionals
and general public

92 Easy Read survey submissions



Workbooks:

220 completed



Our safeguarding arrangements will effectively prevent and respond to adult abuse

12. Appendices

12.1. Professionals' Survey

This document was classified as: OFFICIAL

Teeswide Safeguarding Adults Board – Annual Survey 2022-23 (Professionals)

The Teeswide Safeguarding Adults Board works in partnership with a wide range of organisations, to safeguard and promote the well-being and independence of adults at risk of abuse or neglect. (Safeguarding means "protect from harm").

We want to hear from you to help us plan our work for the next year. Please take a few minutes to fill in the survey below from your point of view – the form can be completed on someone's behalf if the person is asked for their views. The survey is completed anonymously, so if you have any specific issues or queries that you would like to raise about the survey, please contact us directly by emailing tsab.businessunit@stockton.gov.uk

Tell us where you work:

☐ Hartlepool

☐ Middlesbrough

☐ Redcar & Cleveland

☐ Stockton-On-Tees

☐ Teeswide

In what sector do you work:

☐ Local Authority/Council

☐ Health

☐ Emergency Services

☐ Voluntary, Community, Social Enterprise

☐ Other

Questions (Please tick one answer box for each statement)	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
I fully understand how my professional responsibilities fit into the wider adult safeguarding framework	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I know how to report abuse and neglect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am aware of all local sources of support available to adults linked to adult abuse and neglect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am able to effectively contribute to the prevention of adult abuse and neglect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I think the Board is making a difference to help prevent adult abuse and neglect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I feel well informed about these types of abuse: (Please tick the boxes you feel well informed about and leave any others blank)

Discriminatory

Domestic

Financial

Modern Slavery

Neglect

Organisational

Physical

Psychological

Self-Neglect

Sexual Abuse

Sexual Exploitation

Please note all survey responses are anonymous

Please turn over

This document was classified as: OFFICIAL

What should the Board's priorities be for the next twelve months?	Please tick the <u>three</u> boxes you think matter the most
1. Improve general awareness of safeguarding and how people can protect themselves.	<input type="checkbox"/>
2. Work more closely in engaging with local communities to report abuse and neglect.	<input type="checkbox"/>
3. Focus on preventing adult abuse and neglect.	<input type="checkbox"/>
4. Help efforts to reduce loneliness and isolation across Tees	<input type="checkbox"/>
5. Make sure individual's needs are listened to and information is shared appropriately and in a timely way with the organisations involved in protecting them	<input type="checkbox"/>
6. Seek assurance from organisations that they are working together effectively to prevent and reduce risk for individuals with multiple, complex vulnerabilities who engage in risk taking behaviours	<input type="checkbox"/>
7. Monitor and gain assurance from all partners that they are undertaking their safeguarding responsibilities in line with best practice and learning	<input type="checkbox"/>
8. Strengthen links with organisations, children's partnerships and community safety partnerships at a strategic and local level to embed a 'think family' approach to safeguarding	<input type="checkbox"/>
9. Ensure professionals understand the importance of assessing and evidencing mental capacity effectively	<input type="checkbox"/>
10. The Board to provide assurance that partners are well prepared for the impact of Liberty Protection Safeguards on front line practice	<input type="checkbox"/>

Please post paper copies to TSAB Business Unit, 3rd Floor, Kingsway House, Billingham, TS23 2NX. Or they can be scanned and emailed to tsab.businessunit@stockton.gov.uk

The survey can also be completed online: https://www.tsab.org.uk/annual-survey-2022-2023-professionals/#gf_165

12.2. General Public Survey

This document was classified as: OFFICIAL

Teeswide Safeguarding Adults Board – Annual Survey 2022-23 (Public)



The Teeswide Safeguarding Adults Board works in partnership with a wide range of organisations, to safeguard and promote the well-being and independence of adults at risk of abuse or neglect. (Safeguarding means 'protect from harm').

We want to hear from you to help us plan our work for the next year. Please take a few minutes to fill in the survey below from your point of view – the form can be completed on someone's behalf if the person is asked for their views. The survey is completed anonymously, so if you have any specific issues or queries about the survey that you would like to raise with us, please contact us directly by emailing tsab.businessunit@stockton.gov.uk

Please tell us who you are (tick one box only):

<input type="checkbox"/>	I am a member of the general public
<input type="checkbox"/>	I am an adult who has used social care services
<input type="checkbox"/>	I am a carer

I live in:

<input type="checkbox"/>	Hartlepool
<input type="checkbox"/>	Middlesbrough
<input type="checkbox"/>	Redcar & Cleveland
<input type="checkbox"/>	Stockton-On-Tees

Questions (please tick one box for each statement)		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
1.	I feel safe from abuse and neglect					
2.	I know how to report abuse and neglect					
3.	I know how to get help and support in relation to abuse and neglect					
4.	I understand what these types of abuse mean (please tick all that apply):					
	Discriminatory		Modern Slavery		Physical	
	Domestic		Neglect		Psychological	
	Financial		Organisational		Self-Neglect	

Please note all survey responses are anonymous

Please turn over

This document was classified as: OFFICIAL


Please tick 3 things that The Teeswide Safeguarding Adults Board should do that are important to you:		Please tick three boxes
1.	Improve general awareness of how people can protect themselves	
2.	Make it easier to report abuse and neglect	
3.	Focus on preventing adult abuse and neglect	
4.	Help efforts to reduce loneliness and isolation across Tees	
5.	Make sure people are listened to and information is shared straight away with the organisations involved in protecting them	
6.	Support people who engage in risk taking behaviours which may affect their own and other people's safety	
7.	Check and monitor how services support people to be safe	
8.	Work with other organisations to improve lives for people and families most at risk of abuse and neglect	

Please post completed paper copies to TSAB Business Unit, 3rd Floor, Kingsway House, Billingham, TS23 2NX. Or they can be scanned and emailed to tsab.businessunit@stockton.gov.uk

The survey can also be completed online: <https://www.tsab.org.uk/annual-survey-2022-23-general-public/>


12.3. Easy Read Survey

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Teeswide Safeguarding Adults Board – Annual Survey 2022-23 (Easy Read - Public)

The Teeswide Safeguarding Adults Board works in partnership with a wide range of organisations, to safeguard and promote the well-being and independence of adults at risk of abuse or neglect.




We want to hear from you to help us plan our work for the next year. Please take a few minutes to fill in the survey below from your point of view – the form can be completed for someone else if the person is asked for their views. You will not be asked for your name or address, so if you have anything you'd like to ask about the survey please email: tsab.businessunit@stockton.gov.uk.


Below are some of the words used in this questionnaire and what we mean by these:



- **Safeguarding** means making sure you are safe from abuse and neglect, and are able to be independent and make choices






- **Abuse** is when someone hurts you or treats you badly. Abuse is always wrong and can happen to anyone. There are different types of abuse






- **Neglect** is when people who are supposed to help you don't look after you properly, they may not give you enough food, not give you your medication or take you to the doctors if you are ill, they may not keep you safe.

Please turn over

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Tick one box only **Please tell us who you are**





<input type="checkbox"/>	I am a member of the general public	
<input type="checkbox"/>	I am an adult who has used social care services	
<input type="checkbox"/>	I am a carer	

2

18










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Tick one box only Please tell us where you live

<input type="checkbox"/>	Hartlepool	
<input type="checkbox"/>	Middlesbrough	
<input type="checkbox"/>	Redcar & Cleveland	
<input type="checkbox"/>	Stockton-On-Tees	

3

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Questions Please tick one box for each question	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
					
1. I feel safe from abuse and neglect 					
2. I know how to report abuse and neglect 					
3. I know how to get help and support if I am worried about abuse and neglect 					

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4. I understand what these types of abuse mean (please tick all that apply):

Discriminatory		
Domestic		
Financial		
Modern Slavery		
Neglect		

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Organisational		
Physical		
Psychological		
Self-Neglect		
Sexual Abuse		
Sexual Exploitation		

6

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5. Please tick 3 things that The Teeswide Safeguarding Adults Board should do that are important to you



1. Help people know how to protect themselves		
2. Make it easier for people to report abuse and neglect		
3. Do more work to stop adult abuse and neglect from happening		
4. Help to stop people feeling lonely or isolated		
5. Make sure people are listened to and information is shared straight away with the organisations that help to protect them		
6. Help the people who do risky things which make them and other people unsafe		
7. Check how services support people to be safe		
8. Work with other organisations to help people most at risk of abuse and neglect have a better life		

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The survey can also be completed online: <https://www.tsab.org.uk/annual-survey-2022-2023-general-public-easy-read/>

Thank you