

TSAB Newsletter

February 2023

A graphic featuring two spotlights on the left and right sides, casting a yellow beam of light onto the text below. The text is centered within the beam.

Organisational Abuse
In the
Spotlight

News from TSAB

Since our last newsletter, TSAB has met virtually on 6 December 2022. Minutes are published on the [TSAB Website](#) retrospectively following sign-off at the next meeting.

Agenda highlights included:

- Overview from the Board's Performance and Quality Sub-Group on the Q2 2022/23 Performance Report
- An overview of the Local Authority CQC Inspection Framework
- An update on the work of the TSAB Sub-Groups
- Overview of the recent Thirteen Housing Group interactive safeguarding training

What's New from TSAB

Since our November 2022 Newsletter we have refreshed:

[The TSAB Scams and Staying Safe Online guidance](#). The refreshed document covers current scams happening across our local communities specifically relating to the cost of living and energy crisis.

[Friends against Scams](#) have also published some information and useful tips regarding cost of living scams.



National Safeguarding Adults Awareness Week 2022

A huge **thank you** to everyone who took part in National Safeguarding Adults Week in November 2022. The campaign was an incredible success due to the hard work, commitment and engagement from partner agencies.

The Board will be planning activity for National Safeguarding Adults Week 2023 and arranging a dedicated Task & Finish Group in the summer months.

If you would like to be involved please contact:

tsab.businessunit@stockton.gov.uk



Safeguarding Adult Review — Alcohol Screening Tools

A recently published regional Safeguarding Adults Review (SAR) (Adult N - Newcastle Safeguarding Adults Board) included the importance of professionals using robust alcohol screening processes to ensure that alcohol-related risk is identified and highlighted, as well as using professional curiosity to explore this issue. In accordance with NICE guidance, services should be using the AUDIT alcohol screening tool to identify and record the level of alcohol related risk.



[AUDIT is a comprehensive 10 question alcohol harm screening tool](#). It was developed by the World Health Organisation (WHO) and modified for use in the UK and has been used in a variety of health and social care settings.

Award Success

In November 2022 TSAB were shortlisted for the Community Safety Award at the Tees Valley BME Achievement Awards. The award recognises partnerships and/or individuals who promote good race relations and help achieve cohesion within their local community/area. We are pleased to announce that we won!



Spotlight on Organisational Abuse

In order to raise awareness and increase understanding, a 'Spotlight on' Organisational Abuse Campaign will be taking place from 20 - 24 February 2023. TSAB will be sharing useful resources, learning briefings, videos and good practice examples across the week on social media as well as sharing this with partners.



What is Organisational Abuse

Organisational abuse is neglect and poor care practice within an institution or specific care setting such as a hospital or care home or relating to care in a person's own home. This can range from a one off incident to on-going ill-treatment; neglect might also occur as a result of the structure, policies, processes and practice in an organisation.



Organisational Abuse
Safeguarding Campaign
20 - 24 February 2023

Spotting the Signs of Organisational Abuse

There are many signs of Organisational Abuse which may include:

- ✓ Lack of care plans and poor medication practices
- ✓ Poor record-keeping and lack of procedures
- ✓ High staff turnover resulting in poor quality care
- ✓ Lack of respect for dignity and privacy



What a good organisation should look like includes:

- ✓ External incident reporting to the Police, Care Quality Commission and the Local Authority is robust, effective and open
- ✓ Members of staff are visible, approachable and available
- ✓ Members of staff provide personalised care, providing the adult with choice and control
- ✓ Staff always treat people with dignity and respect

To support the week and raise awareness we have published a number of new documents for both professionals and the general public which include:

- ✓ [Organisational Abuse Learning Briefing](#)
- ✓ [Example of a good and poorly completed Organisational Abuse Concern Form](#)
- ✓ [Organisational Abuse Fact Sheet for the General Public](#)
- ✓ [Organisational Abuse Fact Sheet for Professionals](#)
- ✓ [Safer Cultures Presentation for Professionals](#)
- ✓ [TSAB Safeguarding Explainer Video—Organisational Abuse](#)



National Resources

[Safeguarding Adults Review on Whorlton Hall—Executive Summary](#)

[Webinar: Learning from the Whorlton Hall Safeguarding Adults Review \(SAR\)](#)

[NMC Call Me Joe – Film on Neglect in a Care Home](#)

More Information can be found on our dedicated [Organisational Abuse Webpage](#) or via our Social Media Pages

Dates for the Diary

- ✓ TSAB 'Spotlight on' Organisational Abuse -20 - 24 February 23
- ✓ Look Closer Campaign – March 23
- ✓ TSAB 'Spotlight on' Trauma -20– 24 March 23
- ✓ Deaf Awareness Week -1 - 7 May 23



TSAB Training Update

Our Training plan is being refreshed and developed for 2023-2024 and new dates will be advertised soon.

To view and request a place on any of our current training courses please visit our [Training Courses and Events](#) page.

TSAB Annual Consultation Survey 2022-23

Thank you to all professionals, service users and the general public across Tees who have given their views to help us to inform the Board's future safeguarding priorities across the next 12 months. The results are now being analysed and a further update will be provided in our May 2023 Newsletter.



Safeguarding Children Partnerships Information

The Local Safeguarding Children Partnerships newsletters can be accessed here; [Hartlepool & Stockton-On-Tees Safeguarding Children Partnership Newsletter](#)

Social Media and Website



@TeeswideSAB



@TeeswideSAB



www.tsab.org.uk

Find Support in Your Area

The Board's website also sets out relevant [support services](#) by type of abuse and by each individual Borough across Tees. If you think someone with care and support needs is neglecting themselves you can contact your [Local Authority](#) or for hoarding matters your Environmental Health Office for advice.

This list is not intended to be a definitive source of Information for all Service Providers.



Your Comments

If you have any suggestions for future Newsletters:

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