Cleveland Anti-Slavery Network

Cleveland-wide Victim Care Pathway



















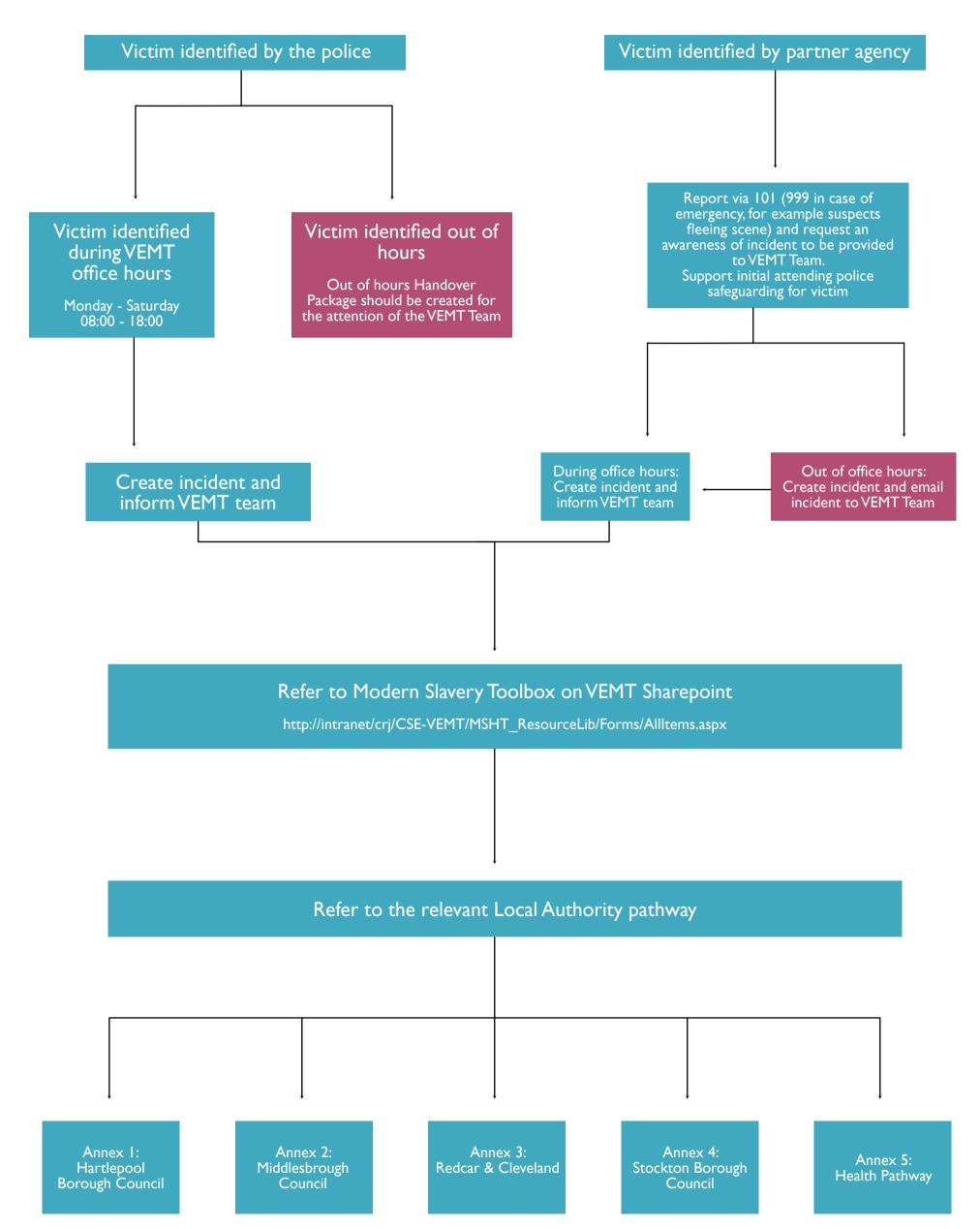
"I was particularly interested in the Network's Victim Care Pathway, and I look forward to working closely with the PCC's Office in future to learn from and share such examples of best practice."

Dame Sara Thornton - UK Independent Anti-Slavery Commissioner



Modern Day Slavery and Human Trafficking Victim Care Pathway





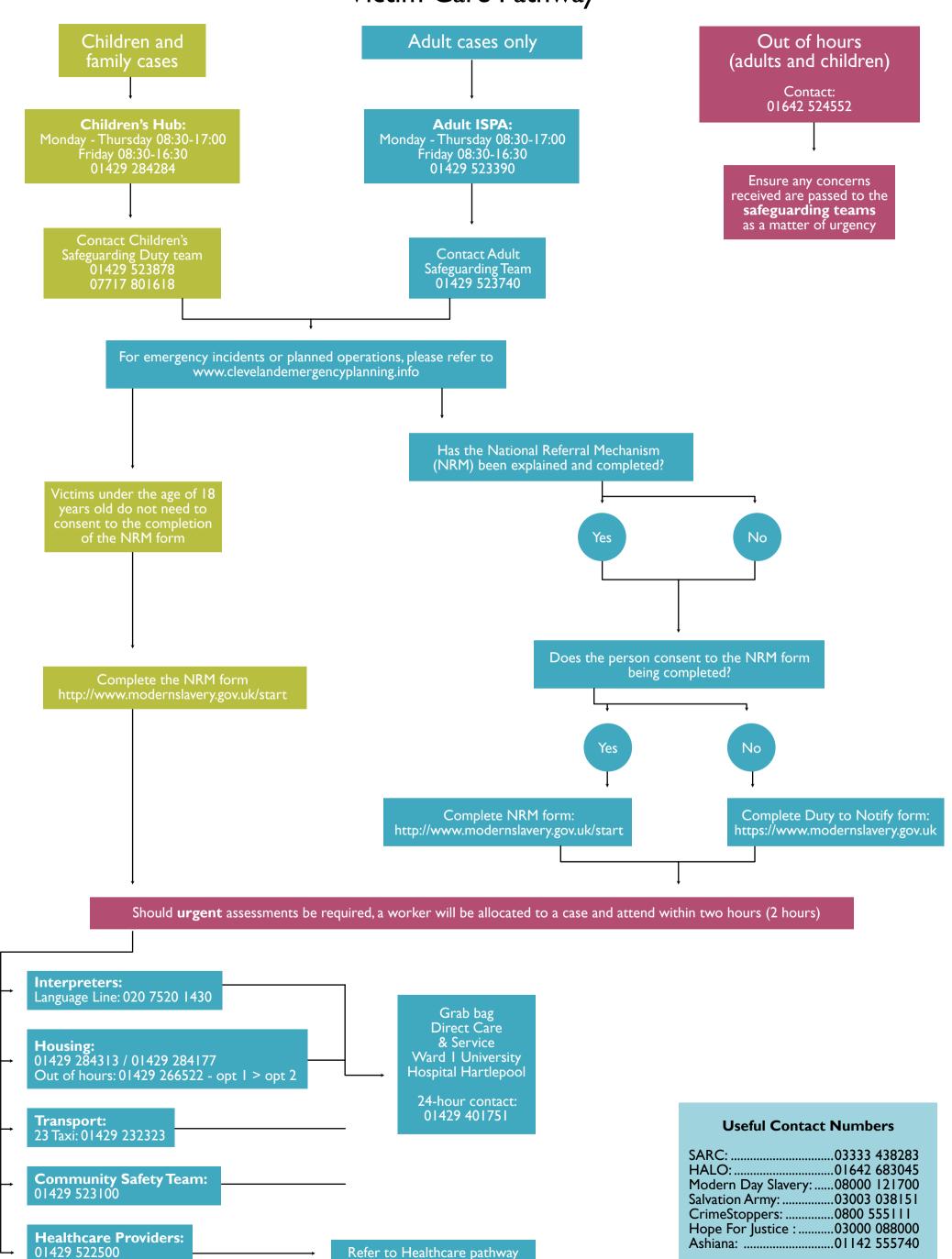
HARTLEPOOL BOROUGH COUNCIL

Out of hours: 101

Annex I

Hartlepool Borough Council Victim Care Pathway

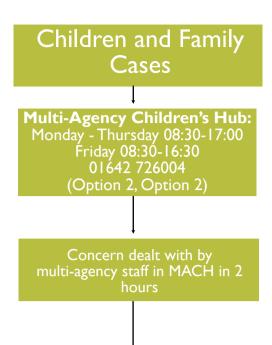


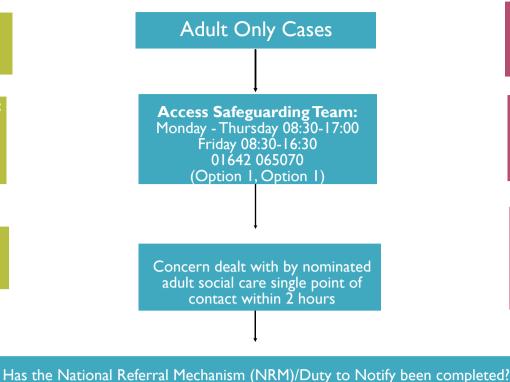




Middlesbrough Council Victim Care Pathway









Please refer to the Police Victim Care Pathway and contact the Complex Exploitation (CET) for advice before completing the NRM/Duty to Notify Form: www.modernslavery.gov.uk/start

Children & Families MACH/Access Safeguarding Team to make contact with relevant professionals to follow safeguarding procedures, undertake an assessment of needs, support with safety planning, provision of housing and food, arrange delivery of support services and provide a grab bag (which contains basic essentials)

Survivor Reception Centre to be arranged if a number of victims are rescued Emergency Planning: 01642 301515

Middlesbrough Food Bank: 07934 131337

Victim Care: Victim Care and Advice Service - 0303 040 1099

> Asylum Support: Migrant Help -0808 800630

Substance Use Support Services:

Foundations - 01642 354550 Change Grow Live -01642 876323

Healthcare Support:

South Tees NHS Foundation Trust Safeguarding Team - 01642 850850 x52241.

For CCG, refer to the Health Victim Care Pathway

Middlesbrough Council Community Safety Team: 01642 228500

Interpretation Services: Everyday Language Solutions 01642 603203*

(*Please note the police should approve the use of any local interpretation service)

Mental Health Support/

Assessment:

Mental Health Lead Officer/AMHP Lead
Adult Social Care - 01642 579200.
Tees Esk and Wear Valleys NHS
Foundation Trust Middlesbrough Access
Team (non-urgent, 9am -5pm)
01642 579200.

Middlesbrough Crisis/Crisis Assessment Suite (urgent referrals, 24-hour) 01642 680706/837340

Honour Based Violence / Forced Marriage / FGM / Domestic Abuse:

HALO - 01642 683045 Harbour - 0300 0202525 My Sister's Place - 01642 241864

Accommodation Support

Thirteen Housing 0300 111 1000

Sexual Violence Support services:

Teesside Sexual Assault Referral Centre (SARC) - 03333 448283 Arch North East - 01642 822331 STAGE Project - 01642 655071

NRM Agency Support:

Salvation Army: 03003 038151

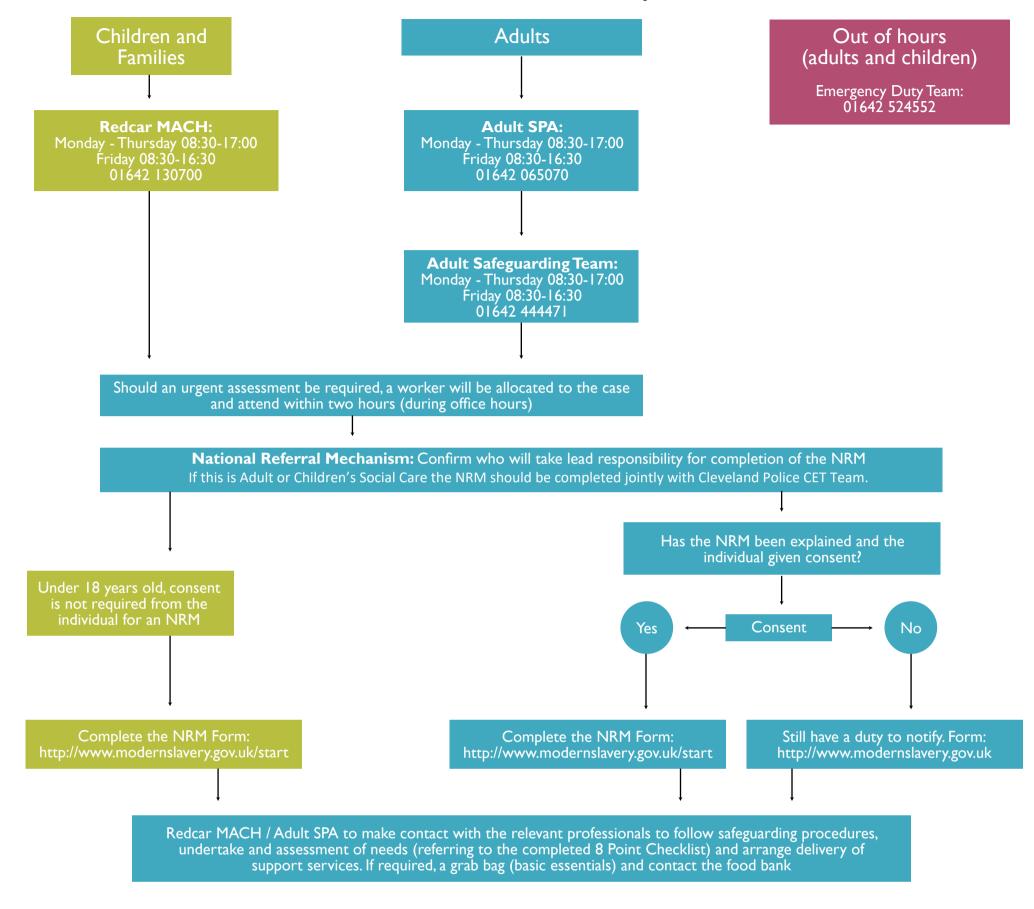
Ashiana: 01142 555740

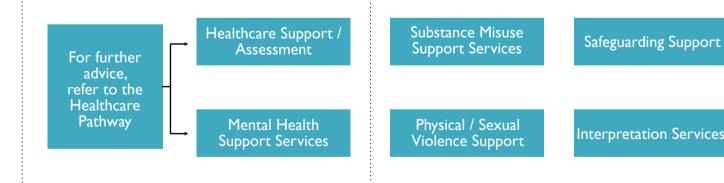
Please note, there is an expectation that within office hours, Monday to Friday, local agencies will respond to a request for support within 2 hours



Redcar and Cleveland Borough Council Victim Care Pathway







Accommodation Services

Transportation Services

Health Care Support:

South Tees NHS Foundation Trust — Safeguarding Team — 01642 850850 (extension 52241)

Substance Misuse Support: We Are With You — 0300 3033781

Mental Health Support: CAMHS — 03000 132000 opt 3 Adult Mental Health — 01642 838333

Physical / Sexual Abuse:
HALO Project — 01642 683045
(Honour based violence, forced marriage, FGM)
ARCH North East — 01642 822331
(Sexual violence support service)

Useful Numbers

SARC North East— 03333 44 8283 (Teesside sexual assault referral centre)

Reporting Crimes: Immediate Danger —999 Concerns —101

Safeguarding Support / Investigation: Police CET Team — 01642 303240 Community Safety Team — 01642 444679

Accommodation Services: Housing Advice and Information Team — 01287 612444

Interpretation Services:

Everyday Language Solutions — 01642 603203

Transportation Services:

Integrated Transport — 01642 444974 / 444998

Professional Advice and Support:

Hope for Justice — 0300 008 8000 Modern Slavery Helpline — 0800 0121 700

Help for Victims / Migrants / Asylum Seekers:

Salvation Army — 03003 038151 Ashiana — 01142 555740 Migrant Help — 0808 8010 503 Victim Care & Advice Service — 0303 040 1099





Stockton-on-Tees Borough Council Victim Care Pathway

Children and Families

Children's Hub:

Monday - Thursday 08:30-17:00 Friday 08:30-16:30 01642 130080

Concern dealt with by multi-agency staff within CHUB

Adults

Adult Safeguarding Team:

Monday - Thursday 08:30-17:00 Friday 08:30-16:30

01642 527528 / 527429

Team Manager Calum Titley

Out of hours (adults and children)

Emergency Duty Team: 01642 524552

Please mark any Modern Slavery concerns as **URGENT** and pass to relevant district team

Emergency planning to be implemented if a number of victims are identified

Appendix I - Please refer to Stockton Borough Council Major Incident Plan http://www.egenda.stockton.gov.uk/aksstockton/images/att35905.pdf

Strategy discussion

To be held between the VEMT team (Cleveland Police) and Adult Safeguarding Team (Stockton Borough Council)

- Establish current circumstances
- Identify additional vulnerabilities / other needs
- Safety Planning
- Accommodation needs
- NRM referral. Has this been explained to the victim?
- Food / toiletry provisions

Accommodation:

Julie Lathan (Housing Solutions Team Manager)

01642 528670 / 528389 Sub-regional reciprocal agreement now in place for short-term accommodation

Communication:

Interpretation Translation Language (ITL)

0845 0552197 or 0191 421 2221

Food Banks:

Norton (Mon 12:30 - 14:30) 07434 767747 Billingham (Tue / Thur 11:00-14:00) 07583 575522 Stockton (Wed / Fri 10:00-13:00) 07535 865140 Stockton Hope (Wed 11:00-14:00) 07810 521255

Other Useful Contacts:

Appendix 2 -Refer to Healthcare Pathway

Health - immediate / future:

Modern Slavery Helpline: **0800 0121 700** Salvation Army: **03003 038151** Hope For Justice: 03000 088000 Ashiana: 0 1 1 4 255 5740

rimeStoppers: **0800 555111**

Other specialist services:

CGL - Alcohol & Substance Misuse 01642 625980 STAGE Project (Kate Lodge) - Victims of sexual exploitation 01642 655071 / 07498 499082 HALO - Honour Based Violence and Forced Marriages 01642 683045 Harbour - Domestic Abuse 03000 202525

Stockton Borough Council Asylum Seeker & Refugee Directory:

https://www.catalyststockton.org/wp-content/uploads/2019/08/AS-R-Directory-2-3.pdf



Healthcare Pathway

A first responder's guide to healthcare services

South Tees
Clinical Commissioning Group

LIFE THREATENING (24-hour service)

URGENT (24-hour service)

NON-URGENT (Normal working hours)

Adult or Child

Requires immediate medical healthcare - threat to life and limb

Adult or Child

Requires immediate medical healthcare

OR

Obvious suspected pregnancy or a recent pregnancy / miscarriage

Adult or Child

Requires non-urgent medical / routine healthcare

Call 999Ask for an ambulance

Ambulance personnel decision to transfer to Accident and Emergency to either:

The James Cook University Hospital 01642 850850

OR

University Hospital of North Tees 01642 617617

Urgent Treatment Centre: University Hospital of North Tees 01642 617617

Urgent Treatment Centre: Redcar Primary Care Hospital 01642 944300

Accident and Emergency:
The James Cook University Hospital
01642 850850
Call III for advice (24 hours)

Maternity Assessment Unit for immediate assessment at either:

The James Cook University Hospital 01642 850850

OR

University Hospital of North Tees 01642 617617

GP Registration (as a temporary or

permanent resident)

Victims can register with any local GP provided their address is within its catchment area.

(Prescriptions and dental costs can be met through the HC2 form.)

NB: Asylum seekers need to register with either

Foundations Practice 7 Harris Street, Middlesbrough TSI 5EF 01642 521053

OR

Arrivals Practice Endurance House, Clarence Street, Stockton-on-Tees TS18 2EP 01642 615415

Following treatment, victim will need to register with a GP as a temporary or permanent resident

Support Agencies Across Cleveland and National

Name	Contact	Overview of Support
Modern Slavery Human Trafficking Unit Tactical Advisors	0844 7782 406	24/7 advice, support and expertise to police officers
Child Trafficking Advice Centre (CTAC)	0808 800 5000	Specialist support for child victims of modern slavery
Hope For Justice	03000 088000	Outreach teams, training providers
VCAS (Victim Care and Advice Service)	0303 040 1099	Post NRM support, outreach service, DWP support
HALO	01642 683045	Specialist cultural support
Ugly Mugs	0161 629 9861	Intelligence service for sex workers
Medaille Trust	0800 06 999 16	Support service
Salvation Army	0300 303 8151	24/7 helpline - NRM referral service (national NRM service provider)
Ashiana, Sheffield	01142 555740	Support service
Sexual Assault Referral Centre (SARC)	0333 344 8283	24/7 self-referral service for rape / sexual assault
CrimeStoppers	0800 555111	24/7 helpline
Modern Day Slavery Helpline	08000 121 700	24/7 helpline
Migrant Help UK	0808 8010 503	24/7 helpline
Gangmasters and Labour Abuse Authority (GLAA)	0800 432 0804	Confidential reporting line, Monday to Friday, 9-5pm