

# TSAB Newsletter

## May 2020



Our safeguarding arrangements will effectively prevent and respond to adult abuse

## Summary of the Work of the Board

The Board last met on **27 February 2020**. The agreed and published minutes of previous meetings can be accessed here: <https://www.tsab.org.uk/key-information/board-minutes/>

### COVID-19

In these extraordinary and very challenging times, it is as important as ever to be vigilant in spotting the signs of abuse and neglect and reporting concerns, both as a professional and as a member of public when out in the community.

Some types of abuse are reported to be on the increase, particularly financial abuse/scams and domestic abuse: specialist support services are still operating and contact details can be found on the TSAB website here <https://www.tsab.org.uk/key-information/find-support-in-your-area/>

We have produced COVID-19 safeguarding posters which can be found on our website here <https://www.tsab.org.uk/professionals/posters/>

For other safeguarding specific updates relating to COVID-19 visit <https://www.scie.org.uk/care-providers/coronavirus-covid-19/safeguarding-adults>

### New Procedures Launched

Since our last update in March the following procedures have been launched/refreshed:

- **Causing Section 42 Enquiries Guidance** - Professionals completing a S42 enquiry on behalf of the Local Authority
- **Other Enquiries Guidance** - Local Authority Safeguarding Teams
- **Refreshed Self-Neglect Guidance** - Applicable to all
- **Romance Scams Guidance**—Applicable to all
- **Medication Incidents:** Guidance for Providers and Commissioners - applicable to all

Just a reminder that the Tees Inter-Agency Procedures were also relaunched in February. All procedures can be found on our website here: <https://www.tsab.org.uk/key-information/policies-strategies/>

### Incidents between Residents

Following the publication of two Safeguarding Adults Reviews in Norfolk, the Board would like to remind all professionals about the Incidents between Residents materials that are available via the TSAB Website.

A prompt sheet of best practice is available for **Local Authority** staff along with additional Guidance to assist **Care Providers**. All materials can be accessed here: <https://www.tsab.org.uk/key-information/policies-strategies/>

### Dates for the Diary

- Hoarding Awareness Week—18-22 May
- Mental Health Awareness Week—18-24 May
- World Elder Abuse Day—15 June
- Disability Awareness Week—8-12 July

The Board will also be supporting National Safeguarding Adults Week which is taking place from 16th-22nd November 2020. Further information will be shared in the next edition.



**SAFEGUARDING ADULTS FOR PEOPLE SELF-ISOLATING**

We want to make sure that the **most vulnerable are safe** when they are self-isolating. Here are some things to think about if you are offered, or need, support during this time.

Try to use **existing and trusted community groups**. Could a family member, friend or neighbour who you can trust help?

Not sure? **Don't answer the Door**. If you're not sure about an offer of help, ask the person to leave details and talk to someone you trust about it.

You can contact Adult Social Care, details can be found at [www.tsab.org.uk](http://www.tsab.org.uk) or Call **Cleveland Police 101 or 999** in an emergency

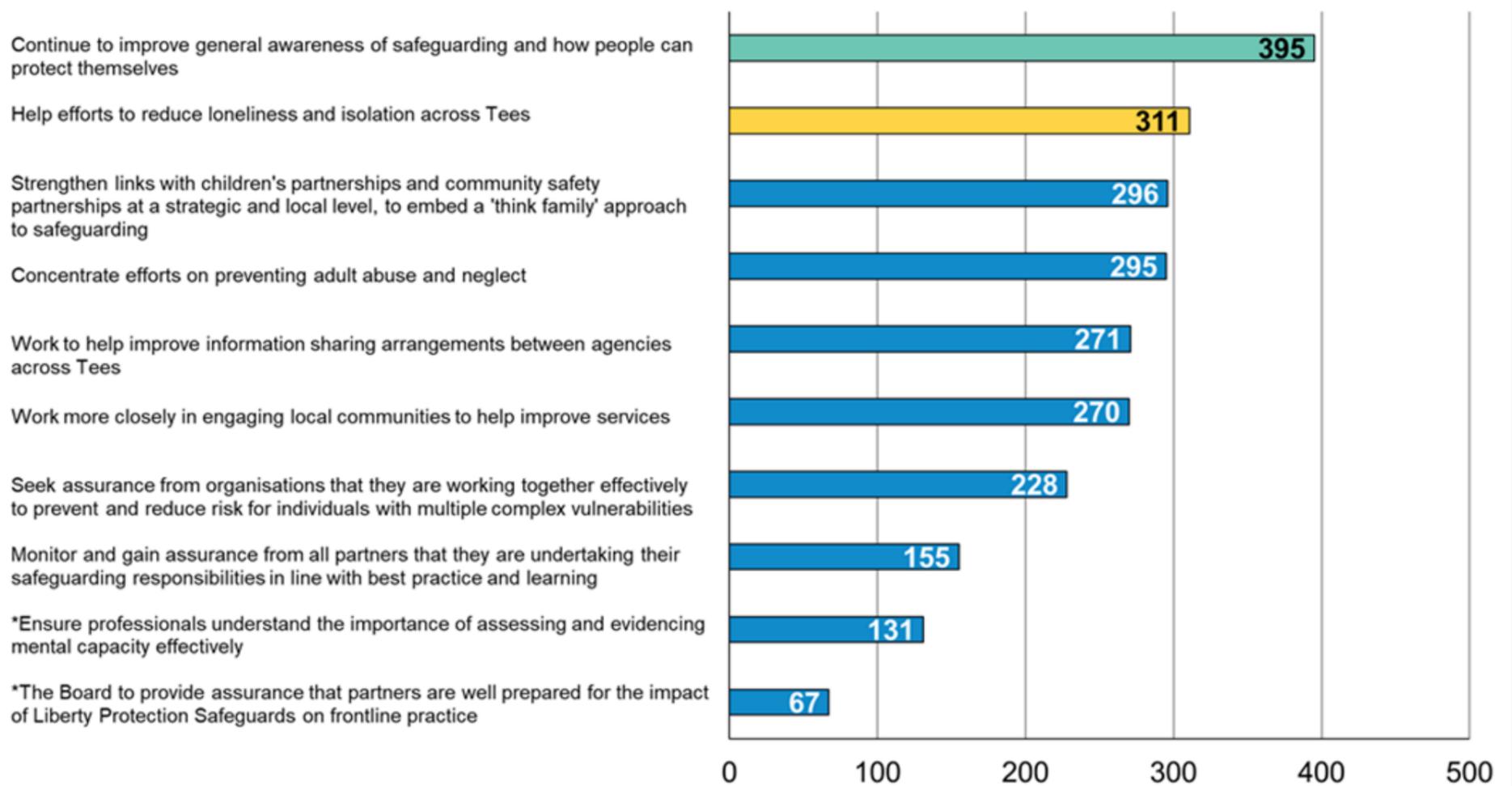


## Local News

### Annual Survey Results 2019-20

The Board's Annual Survey 2019-20 was completed by **740** members of the public and professionals. Thank you to those who completed it. The feedback from each survey has been collated to provide an overall view, illustrated below, however it should be noted that there were some differences between the responses from professionals and the general public. The results will help the Board to develop the Strategic Plan for 2020-21. Further detailed analysis is published as part of the Annual Communication and Engagement Report.

#### What should the Board's priorities be for 2020-21



### 'Keeping People Connected' Service

A number of organisations across Tees have launched a 'Keeping People Connected' Service. This is a support service for those who have/may have a learning disability and/or autism. Many people with a learning disability and/or autism may become increasingly vulnerable during COVID-19. The service aims to keep vulnerable people connected.

#### Key Contacts

☎ Redcar & Cleveland: Skills for People – 01642 039000

✉ Email: [connected@skillsforpeople.org.uk](mailto:connected@skillsforpeople.org.uk)

☎ Stockton-On-Tees: Catalyst Stockton – 01642 265784

✉ Email: [keepingpeopleconnected@catalyststockton.org](mailto:keepingpeopleconnected@catalyststockton.org)

☎ Middlesbrough: MAIN – 07854 914582

✉ Email: [checkandchat@iammain.org.uk](mailto:checkandchat@iammain.org.uk)

☎ Hartlepool: Skills for People - 01642 039000

✉ Email: [connected@skillsforpeople.org.uk](mailto:connected@skillsforpeople.org.uk)



## Safe Place Scheme

### Have you seen this logo? Do you know what it means?

Safe Place Scheme locations are venues in the community where people who need extra support can go if they need some help. A new training resource has been produced by a local service user group, Independent Voices. It can be viewed on the Board's Website <https://www.tsab.org.uk/key-information/find-support-in-your-area/safe-place-scheme/> or the Board's You Tube channel here <https://www.youtube.com/watch?v=U0DcTNR7ScM>



## Training And Development

The Board's E-learning Courses continue to be popular with 2194 courses requested in the fourth quarter of 2019/20. 40 workbooks have also been completed by individuals who do not have access to online facilities. The workbooks are marked in accordance with a manager's guidance workbook (password can be requested). The workbooks can be accessed via the following: <https://www.tsab.org.uk/professionals/training-resources/>

Thank you to all those organisations who submitted their Training Needs Analysis information, the Board uses this to establish and prioritise training requirements for the coming year. Due to Covid-19 pandemic all training events have been cancelled, however we will look to reinstate these when the government advise that it is safe to do so.

## New E-Learning Provider

The Board and the two Local Safeguarding Children Partnerships have commissioned a new training provider Me Learning to provide its E-Learning provision. All users will need to register with Me Learning in order to access the training. We strongly recommend that you use **Google Chrome** as your browser as this gives the best learning experience for our online courses.



Further Information can be found here: <https://www.tsab.org.uk/training/>

## Social Media and Website

As the situation is constantly developing we are aiming to share key messages from official sources via our social media channels as well as other communications. Please keep checking and share where possible.



@TeeswideSAB



@TeeswideSAB



[www.tsab.org.uk](http://www.tsab.org.uk)

## Find Support in Your Area

The Board's website also maps relevant support services by type of abuse and by each individual Borough across Tees. This is reviewed and updated periodically, although it is not intended to be a definitive source of information for all service providers: <https://www.tsab.org.uk/find-support-in-your-area/>



## Your Comments

If you have any suggestions for the Newsletters: <https://www.tsab.org.uk/home/contact-us/>

Telephone: 01642 527263