

Teeswide Safe Place Scheme



What are Safe Places?

The Teeswide Safe Place Scheme aims to create and develop a network of safe places in key community locations *throughout* each Tees Borough, for anyone who feels vulnerable, threatened or anxious due to real or perceived behaviour of others around them.

The scheme promotes the well-being and independence of adult's, and in doing so provides a balance between encouraging adult's to make informed choices about their well-being, whilst providing a network to support this. Many who benefit from the scheme will never actively use the locations, although the existence of them, allows people to feel safer and plan how to be more actively engaged within their local communities.

Hate Crime: 3rd Party Reporting Centres

Some Safe Place Scheme locations are also Third Party Reporting Centres for Hate Crime. These are places for people who don't want to speak directly to the police but who want to report a hate crime. A hate crime is any crime which is targeted at a victim due to their perceived Race, Religion, Disability, Sexual Orientation or Transgender Identity. These locations provide support and can forward details of the incident to the police and support services. This does not have to include personal details if the person doesn't wish the police to investigate the incident, but can alert the police to areas where hate crime is a particular issue. Safe Place Scheme locations who are not also Third Party Reporting Centres for Hate Crime should be sensitive to these issues, and understand what to do if someone reports a hate crime to them:

<http://www.cleveland.pcc.police.uk/Victim-Services/Hate-Crime-and-How-to-Report-It.aspx>

What do Safe Places Provide?

Locations within the scheme are a point of contact for anyone who needs it, and will provide help ranging from a listening ear through to help with reporting an incident to the police if the victim wishes to do that. The **wishes of the adult are paramount** in this, and the safe place will only offer support that the adult feels comfortable with.

What do I Need to Do?

Use the Safe Place Scheme Posters to make the location **easily found and recognised from the outside**. Create a **welcoming environment** with a 'space' that the general public would normally be in, or use.

Support the principle of '**safeguarding is everyone's business**':

- Protect people from abuse and neglect
- Support the right for everyone to feel safe.

Prepare staff/volunteers for some people to be upset or distressed, and the need to be **patient and understanding**. Help the individual Adult in the most appropriate way, listening and to **and respecting their wishes**. This may include ringing a nominated contact person, which they

may have recorded on a Safe Place Scheme Contact Slip.

Train all new staff/volunteers and update all staff/volunteers on annual basis in relation to The Safe Place Scheme. Help to **promote awareness** of the scheme within the organisation and the general public, with the use of bulletins, social media etc.

Complete a **Contact Log** (Annex One) of any person that is helped in connection to the Safe Place Scheme, after the person has left the safe place location, and send this to the relevant Local Authority contact; or alternatively you can ring the Local Authority contact and provide the relevant details over the phone.

Complete an **Annual Self-Audit Report** (Annex Two) and return this to the Local Authority

Where can I find a Safe Place?

There are many locations across Tees (as well as nationwide).

Visit this webpage to see a full Teeswide list:

<https://www.tsab.org.uk/find-support-in-your-area/safe-place-scheme/>

Some of the other Safe Place locations nationwide are listed/mapped here:

<http://www.safeplaces.org.uk/>

Useful Numbers

If you are worried or want to talk to someone about things that have happened to you, contact your Social Worker or your local Social Care Service on:

Hartlepool	01429 523 390
Middlesbrough	01642 065 070
Redcar & Cleveland	01642 065 070
Stockton-on-Tees	01642 527 764
Evenings and Weekends	01642 524 552

You can report serious abuse and neglect to the **Police by calling 101**.

You must **ONLY ring 999 in an emergency**.

.....Tear Off and Keep in Your Wallet or Purse.....

Contact Details for the Safe Place Scheme



My Name:

Name of My First Point of Contact:

Phone Number:

Name of My Second Point of Contact:

Phone Number:

Safe Place Scheme Contacts

Name	Organisation	Telephone	E-Mail
Jayne Brown	HBC	01429 523 526	Jayne.Brown@hartlepool.gov.uk
Jane Hill	MBC	01642 728 112	Jane_Hill@middlesbrough.gov.uk
Derek Birtwhistle	RCBC	01642 776 931	Derek.Birtwhistle@redcar-cleveland.gov.uk
Sarah Allen	SBC	01642 528 458	SarahJane.Allen@stockton.gov.uk
Sarah Wilson	Cleveland PCC Office	01642 301 446	Sarah.Wilson@cleveland.pnn.police.uk
Kellie Woodley	Inclusion North	07876145 390	kellie@inclusionnorth.org
Carolyn Granthier	Skills for People	0191 281 8737	Carolyn.Granthier@skillsforpeople.org.uk
Amy Mahoney	TSAB	01642 527 265	Amy.Mahoney@stockton.gov.uk

Training and Awareness Raising

There are a range of videos that have been produced across the country which can be viewed on You Tube, plus a DVD that has previously been circulated in Stockton-on-Tees.

There is also a video which is being referenced as good practice, which can be accessed on-line here: <https://www.warwickshire.gov.uk/safeplaces>

If this is used it would be important to confirm that the contact details used within it are from another part of the country (Warwickshire), but otherwise this provides an appropriate description of what the Safe Place Scheme entails.

Each Local Authority contact will flexibly decide on the exact nature of the training required depending on the needs of the people within each location. However most locations may only need to ensure that all staff and volunteers read and understand this guidance, and watch the above video to be able to competently operate as a Safe Place location.

An Annual Teeswide Safe Place Scheme Report will be produced in March each year, which will provide feedback on the delivery of the scheme including good practice. This will also give examples of how organisations and locations have helped to promote awareness of the scheme.

This Report can be used to help prompt annual refresher training for each location and will also outline any changes to the way the scheme operates.

Annex One
Teeswide Safe Place Scheme - Contact Log

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Do not record any personal or identifiable information, and only fill this form in after the adult has left the Safe Place location.

What time and date did the person come into the location?

What approximate age was the adult?

What was the problem?

How did you help? (Does the adult frequently used the location for help, or any other reason?)

Ranging from a listening ear through to help with reporting an incident to the police if the victim wishes to do that. The **wishes of the adult are paramount** in this, and the Safe Place will only offer support that the adult feels comfortable with.

Where there any ways in which the process could have been made better for you, or the person seeking help?

Annex Two Annual Self – Audit Report

1. Is your promotion of the Safe Place Scheme visible and obvious to the general public? (Please Provide Details)

2. Have you created a welcoming environment with a 'space' that the general public would normally be in, or use?

3. Have you trained all new staff/volunteers over the last 12 months on the awareness of the Safe Place Scheme and refreshed existing staff? (How have you achieved this?)

4. How many Safe Place Scheme Contact Logs have you sent to the Local Authority contact over the last 12 months? (Where there any trends/themes?)

5. How have you helped to promote awareness of the scheme within your organisation and with the general public?

Please provide any other feedback to help develop the scheme

Details of the person completing this form:

Name:

Date:

Name and Place of Location: